


**INTERNAL QUALITY ASSURANCE CELL (IQAC)  
GOVERNMENT J. THANKIMA COLLEGE**

**2019-2020  
ACADEMIC SESSION**

**PARENT'S FEEDBACK ANALYSIS REPORT  
(BACHELOR OF ARTS)**

  
Principal  
Govt. J. Thankima College  
Aizawl : Mizoram

**Please Note:**

a) Ratings are expressed as the following:

5 = Excellent	4 = Very Good	3 = Good	2 = Average	1 = Poor.
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b) Total number of respondents is 51.

c) Data Interpretation shows the highest average.

**Data Analysis of Parents Feedback with various Criteria in respect to different ratings.**

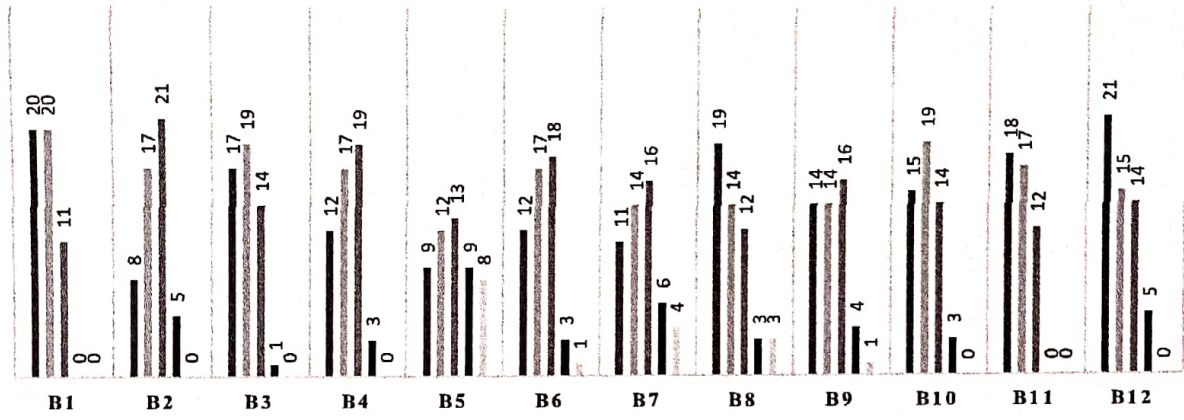
CRITERIA ↓	5		4		3		2		1		Overall Average Ratings
	No of Respondents	Percentage	No of Respondents	Percentage	No of Respondents	Percentage	No of Respondents	Percentage	No of Respondents	Percentage	
B1	20	39.2%	20	39.2%	11	21.6%	0	0.0%	0	0.0%	4 (Very Good)
B2	8	15.7%	17	33.3%	21	41.2%	5	9.8%	0	0.0%	
B3	17	33.3%	19	37.3%	14	27.5%	1	2.0%	0	0.0%	
B4	12	23.5%	17	33.3%	19	37.3%	3	5.9%	0	0.0%	
B5	9	17.6%	12	23.5%	13	25.5%	9	17.6%	8	15.7%	
B6	12	23.5%	17	33.3%	18	35.3%	3	5.9%	1	2.0%	
B7	11	21.6%	14	27.5%	16	31.4%	6	11.8%	4	7.8%	
B8	19	37.3%	14	27.5%	12	23.5%	3	5.9%	3	5.9%	
B9	14	27.5%	14	27.5%	16	31.4%	4	7.8%	1	2.0%	
B10	15	29.4%	19	37.3%	14	27.5%	3	5.9%	0	0.0%	
B11	18	35.3%	17	33.3%	12	23.5%	0	0.0%	0	0.0%	
B12	21	41.2%	15	29.4%	14	27.5%	5	9.8%	0	0.0%	
<b>TOTAL</b>	<b>176</b>	<b>345%</b>	<b>195</b>	<b>382%</b>	<b>180</b>	<b>353%</b>	<b>42</b>	<b>82%</b>	<b>17</b>	<b>33%</b>	
<b>AVERAGE</b>	<b>14.67</b>	<b>29%</b>	<b>16.25</b>	<b>32%</b>	<b>15.00</b>	<b>29%</b>	<b>3.50</b>	<b>7%</b>	<b>1.42</b>	<b>3%</b>	

B1	Admission procedure.
B2	Infrastructure facility.
B3	The academic skills and knowledge of the college faculty.
B4	Rate the learning experience of your son/ daughter in the college.
B5	Canteen facility.
B6	Library.
B7	Sports, cultural and other co-curricular activities.
B8	Student's counselling, mentoring and guidance.
B9	Use of Information and communication technology in the college.
B10	Academic Discipline (i.e., timely conduct of lectures, practical and related activities) observed by the college.
B11	Improvement in soft skills, knowledge, ethics, morality, observed by you in your son/daughter while studying in college.
B12	Internal and University Examination system adopted by the college.

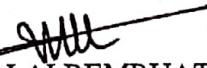
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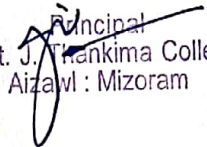
**NUMBER OF RESPONDENTS WITH RESPECT TO  
DIFFERENT RATINGS**

■ Excellent ■ Very Good ■ Good ■ Average ■ Below Average



**Data Interpretation:** By collectively weighing the above data, it shows that 32 % from the total 51 respondents have a Very Good opinion on the Various Criteria laid down as a feedback tool.

  
 (Prof. C. LALREMRUATA)  
 Coordinator  
 Internal Quality Assurance Cell (IQAC)

  
 Principal  
 Govt. J. Thankima College  
 Aizawl : Mizoram